

## **NQG\_007: How to reset the router to factory defaults.**

Lose your password? This guide shows how to reset the router so that you can access the console screens once again. Keep in mind that all of your connection profiles and settings will need to be reconfigured.

If you don't have a password, the only way to get back into the Netopia router is the following:

1. Power down the router.
2. Remove the single Phillips screw from the back panel.
3. Press in the two plastic clips on top of either side of the back panel and gently snap off the cover.
4. Near the back of the unit with the power supply on your right, you will see a large round back up battery. Next to the battery is a small plastic rectangular switch set in silver metal.
5. Power up the unit, and when the router has stabilized, press this switch.
6. This will reset the unit to factory defaults and you will now be able to hook up your console cable and use your communication program to reprogram the router.